

# HDGH Board of Directors Meeting

# January 24, 2024

## **ZOOM/Virtual**

4:30PM



#### January 24, 2024 HDGH Board of Directors Meeting

Agenda

| 4:30PM  | 1.0 Call to order  |             | K. Blanchette           |
|---------|--|-------------|-------------------------|
|         | 1.1 Land Acknowledgement and Prayer/Reflection - 3   |             | K. Blanchette           |
|         | 1.2 Confirmation of Quorum   |             | K. Blanchette           |
|         | 1.3 Declaration of Conflict of Interest/Duty   |             | K. Blanchette           |
|         | 2.0 Board Education  |             |                         |
| 4:35PM  | <b>3.0 Consent Agenda</b><br>Motion: to approve the Consent Agenda for the January 24, 2024 HDGH<br>Board of Directors Meeting, consisting of the recommendations and<br>reports | Approval    | K. Blanchette           |
|         | 3.1 Items for Approval   |             |                         |
|         | 3.1.1. Agenda; January 24, 2024  |             |                         |
|         | 3.1.2 Minutes of Previous Meeting; November 22, 2023 - 4   |             |                         |
|         | 3.1.3. Finance & Audit Committee Recommendations   |             |                         |
|         | (i) 2023/2024 Financial Statements - up to December 31, 2023 - 6   |             |                         |
|         | 3.1.4. Governance Committee Recommendations  |             |                         |
|         | (i) Ethics Framework - 15  |             |                         |
|         | 4.0 Board Decisions/Oversight  | _           |                         |
| 4:40PM  | 4.1 President of Professional Staff Association Report - 24  | Information | Dr. Ramona<br>Sommerdyk |
|         | 5.0 Executive Highlights   |             |                         |
| 4:50PM  | 5.1 Chief of Staff Report  | Information | Dr. A. Steen            |
| 4:55PM  | 5.2 President and Chief Executive Officer Report<br>- Cyber Attack Restoration Update  | Information | B. Marra                |
| 5:00PM  | 5.3 Board Chair Report   | Information | K. Blanchette           |
| 5:05PM  | 6.0 Adjournment/Termination of Meeting<br>Next Meeting: March 27, 2024   | _           | K. Blanchette           |
| 5:05PM- | Drack and Madia Organiana  |             |                         |

5:20PM Break and Media Questions



## Land Acknowledgement

We would like to acknowledge that we are meeting in the traditional territory of the Three Fires Confederacy of First Nations, which includes the Anishinaabe (Ah-nish-inah-bay), the Odawa (O-da-wa), and the Potawatomie (Pon-A-Wata-Me). people.

We also acknowledge that many Indigenous people crossed this area in their travels due to the surrounding waterways.

## Prayer

Enlighten each one of us as we are called to help and to serve those around us, May our decisions and actions bring forth justice and healing. May we embrace those around us with the same tenderness that we ourselves require, We pray for God's supportive love, wisdom and peace in all that we do.

Amen



#### **Directors Present**

K. Blanchette, Chair, B. Payne, Past Chair, K. Bortolin, J. Clark, A. Daher, C. Gallant, M. Galvin, L. Haugh, C. Stan, D. Wellington, M. Winterton

#### **Directors Absent**

P. Soulliere, Vice Chair

#### **Ex-Officio Present**

B. Masotti, Patient Family Advisory Rep., J. Topliffe, Patient Family Advisory Rep., F. Bagatto, CHI Director *(by phone),* J. Dawson, Chief Nursing Executive B. Marra, Chief Executive Officer

#### Ex-Officio Absent

L. Lombardo, CHI Director, Dr. R. Sommerdyk, Pres. Prof. Staff. Assoc., Dr. A. Steen, Chief of Staff,

#### **Administration Present**

C. Kondratowicz (Recording Secretary), S. Laframboise, S. McGeen

Guests

None.

#### 1.0 Call to Order

The Board Chair called the meeting to order at 4:33PM

1.1 Land Acknowledgement & Prayer/Reflection

The Chair read the land acknowledgement followed by the HDGH prayer.

1.2 Confirmation of Quorum

Confirmed

1.3 Declaration of Conflict of Interest/Duty None.

#### 2.0 Consent Agenda

The Chair asked if anyone wished to remove anything from the Consent agenda to the full agenda for discussion. Item 2.2.1 CNE Report was removed for discussion.

- 2.1 Items for Approval
  - 2.1.1 Agenda; November 22, 2023
  - 2.1.2 Minutes of the Previous Meetings; September 27, 2023
- 2.2 Items to be Received
  - 2.2.1 Chief Nursing Executive Report removed.

# Upon motion duly made, seconded, and unanimously carried, the November 22, 2023 Consent Agenda, consisting of the recommendations and reports be approved as amended.

Item 2.2.1 Chief Nursing Executive Report

J. Dawson provided some information on the new Physician Assistant (PA) position outlined in the report.

#### Upon motion duly made, seconded, and unanimously carried, the CNE report be received.



#### 3.0 Board Decisions/Oversight

None.

#### **4.0 Executive Highlights**

4.1 Chief of Staff Report - deferred.

4.2 President and Chief Executive Officer Report

B. Marra provided a verbal report providing the following:

- On Nov. 17<sup>th</sup> the hospitals CEO's held their first Press Conference to address media partners and the public regarding the October 23<sup>rd</sup> cyber incident.
- Over the past three weeks, HDGH has focused on ensuring we continue offer programs and services that meet the needs of our patients and clients and ensuring that we continue to provide a safe working environment for our people.
- As we work through the breach, our teams our focused on restoring systems and investigating any further data impacts.
- To date, HDGH has issued 8 media releases, held numerous Town halls to provide staff with up to date information and been present with leadership roundings on all shifts.
- HDGH assembled an Incident Management Response Team (IMRT) which consists of our senior management team, including physician leads and Executive Assistants.
- Complimentary credit monitoring service has been made available to individuals affected.
- Our primary goals have been to contain the crisis, focus on restoration and then proceed with post-event circumstances which include but are not limited to any recommendations from any investigations.

4.3 Board Chair Report

No further information to report out.

#### 6.0 Date of Next Meeting

January 24, 2024

#### 7.0 Adjournment

The Board Chair adjourned the open meeting at 4:42PM.

Bill Marra, Secretary

Ken Blanchette, Board Chair

#### Summary Results for Hôtel-Dieu Grace Healthcare

|                                    |                                  |                               | Budget 23/24                                     |                   |                    |                             |       |                                  |                                |                                   |  |  |  |
|------------------------------------|----------------------------------|-------------------------------|--|-------------------|--------------------|-----------------------------|-------|----------------------------------|--------------------------------|-----------------------------------|--|--|--|
|                                    | Annual<br>Budgeted<br>Revenues** | Annual Budgeted<br>Expenses** | Surplus/(Deficit)<br>from Hospital<br>Operations | Briefing<br>Notes | Safepoint<br>(CTS) | Unfunded Bill<br>124 Impact | Other | Net Budget<br>Before<br>Building | Annual<br>Budgeted<br>Building | Annual<br>Budgeted Net<br>Deficit |  |  |  |
| Hospital Operations                | 86,547,729                       | 91,454,942                    | (4,907,213)                                      | (833,521)         | (157,790)          |                             |       | (5,898,524)                      | (1,951,476)                    | (7,850,000)                       |  |  |  |
| Regional Children's Centre - MCCSS | 7,994,792                        | 7,994,792                     | -  |                   |                    |                             |       | -                                | -                              | -                                 |  |  |  |
| Regional Children's Centre - CYMH  | 10,989,106                       | 10,989,106                    | -  |                   |                    |                             |       | -                                | -                              | -                                 |  |  |  |
| Lead Agency                        | 391,300                          | 391,300                       | -  |                   |                    |                             |       | -                                | -                              | -                                 |  |  |  |
| Other Votes                        | 19,211,675                       | 19,211,675                    | -  |                   |                    |                             |       | -                                | -                              | -                                 |  |  |  |
| Total Hotel Dieu Grace Healthcare  | 125,134,602                      | 130,041,815                   | (4,907,213)                                      | (833,521)         | (157,790)          |                             |       | (5,898,524)                      | (1,951,476)                    | (7,850,000)                       |  |  |  |

|                                    |                 |              | Resi   | ults for the 9    | months endin       | g December 3 <sup>°</sup>   | 1 2023    |                        |                 |                           |
|------------------------------------|-----------------|--------------|--|-------------------|--------------------|-----------------------------|-----------|------------------------|-----------------|---------------------------|
|                                    | YTD<br>Revenues | YTD Expenses | Surplus/(Deficit)<br>from Hospital<br>Operations | Briefing<br>Notes | Safepoint<br>(CTS) | Unfunded Bill<br>124 Impact | Other     | Net Before<br>Building | Building<br>Dep | Net Surplus/<br>(Deficit) |
| Hospital Operations                | 65,154,517      | 69,898,600   | (4,744,083)                                      |                   | (138,672)          | (2,421,184)                 | (482,042) | (7,785,981)            | (1,463,607)     | (9,249,588)               |
| Regional Children's Centre - MCCSS | 4,125,742       | 4,128,789    | (3,047)  |                   |                    | (40,119)                    |           | (43,166)               | -               | (43,166)                  |
| Regional Children's Centre - CYMH  | 8,220,040       | 8,126,174    | 93,866   |                   |                    | (376,518)                   |           | (282,652)              | -               | (282,652)                 |
| Lead Agency                        | 222,512         | 222,512      | -  |                   |                    |                             |           | -                      | -               | -                         |
| Other Votes                        | 14,606,602      | 14,095,519   | 511,084  |                   |                    | (511,084)                   |           | (0)                    | -               | (0)                       |
| Total Hotel Dieu Grace Healthcare  | 92,329,414      | 96,471,593   | (4,142,179)                                      | -                 | (138,672)          | (3,348,905)                 | (482,042) | (8,111,798)            | (1,463,607)     | (9,575,406)               |



#### HÔTEL-DIEU GRACE HEALTHCARE

## STATEMENT OF FINANCIAL POSITION

[in thousands of dollars]

|   | Dec     | March   |
|---|---------|---------|
|   | 2023    | 2023    |
|   | \$      | \$      |
| Assets  |         |         |
| Current assets:   |         |         |
| Cash  | 7,012   | 17,517  |
| Short Term Investment- Restricted                       | 6,961   | 6,907   |
| Accounts receivable                                     | 3,013   | 2,089   |
| Inventories   | 318     | 355     |
| Prepaid expenses, other deposits and Interest Rate Swap | 2,140   | 2,330   |
| Due to/From Foundation                                  | 200     | 88      |
|   | 19,644  | 29,286  |
| Restricted cash and investments                         | 33,467  | 32,868  |
| Capital assets, net                                     | 204,572 | 209,350 |
| Total Assets  | 257,683 | 271,504 |

## Liabilities, Deferred Contributions and Net Assets

| Current liabilities:                     |         |         |
|--|---------|---------|
| Accounts payable and accrued liabilities | 41,147  | 39,738  |
| Capital Lease - Short Term               | -       | 68      |
| RBC Bank Loans - Short-term              | 1,230   | 1,230   |
| Accounts payable- WRH                    | 451     | 1,032   |
|  | 42,828  | 42,068  |
| Long-term liabilities:                   |         |         |
| Accrued sick leave liability             | 1,945   | 2,077   |
| RBC Bank Bank Loan                       | 10,778  | 11,712  |
|  | 12,723  | 13,789  |
| Accrued benefit liability                | 9,661   | 9,744   |
| Capital Lease                            | -       | -       |
| Asset Retirement Obligation              | 3,732   | 3,732   |
| Deferred capital contributions           | 161,591 | 165,447 |
| Net assets:                              |         |         |
| All Other                                | 23,654  | 33,230  |
| Accumulated remeasurement gain (loss)    | 3,494   | 3,494   |
|  | 27,148  | 36,724  |
| Total Liabilities and Equity             | 257,683 | 271,504 |
|  | -       | -       |



#### Hôtel-Dieu Grace Healthcare Draft Unaudited Operating Results for the 9 months ended Dec 2023

|                        |                    |                    |        | REPORT PRODUCED DURING CODE GREY. RESULTS ARE SUBJECT                    |  |                      |                          |                       |                         |                          |
|------------------------|--------------------|--------------------|--------|--|--|----------------------|--------------------------|-----------------------|-------------------------|--------------------------|
| C                      | urrent Month       |                    |        | Description  | Year To  | o Date- 2023/24      | •                        | 2023/24               | 2022/23                 | 2022/23                  |
|                        |                    |                    |        |  |  |                      |                          | Annual                |                         |                          |
| Actual                 |                    | Fav/(Unfav) to     |        |  | Astual   | Dudaat               | Fav/(Unfav)<br>to Budget | Annual<br>Budget      | VTD                     | Veer Fred                |
| Actual E               | Budget             | Budget             |        |  | Actual   | Budget               | to Budget                | Budgei                | YTD                     | Year End                 |
|                        |                    |                    |        | Revenue (\$000's)  |  |                      |                          |                       |                         |                          |
| \$6,677                | \$6,716            | (\$39)             |        | Ministry of Health Funding - Ross and ana time                           | \$60,131   | \$60,562             | (\$424)                  | \$80,843              | \$58,867                | \$79,608                 |
| ۶0,077<br>\$1          | ۵۵,716<br>\$1      | (\$39)<br>¢        |        | Ministry of Health Funding - Base and one time<br>Other Ministry Funding | \$10   | 360,562<br>\$12      | (\$431)<br>(\$2)         | ۵0,043<br>\$16        | ۶۵۵,00 <i>7</i><br>\$11 | ۵ <i>79</i> ,606<br>\$15 |
| \$66                   | \$145              | φ<br>(\$79)        | 2      | Patient services, Preferred Accomodation and ALC                         | \$1,193  | \$1,307              | (\$114)                  | 1,743                 | \$1,498                 | \$1,969                  |
| \$465                  | \$368              | \$97               |        | Other recoveries   | \$3,677  | \$2,850              | \$827                    | 3,795                 | \$2,974                 | \$3,361                  |
| \$42                   | \$12               | \$30               |        | Grant Amortization   | \$143  | \$112                | \$31                     | 150                   | \$197                   | \$245                    |
| \$7,251                | \$7,242            | 9                  | 6      | Total Revenue  | \$65,154   | \$64,843             | \$311                    | \$86,548              | \$63,548                | \$85,197                 |
|                        |                    |                    |        |  |  | . ,                  |                          |                       | . ,                     | . ,                      |
| ¢4.070                 | ¢4 600             | (\$205)            |        | Expense (\$000's)<br>Salaries  | ¢ 40 50 4  | ¢40.004              | (\$2.440)                | ¢50.047               | ¢29.000                 | ¢ = 1 0 7 0              |
| \$4,978<br>\$1,115     | \$4,683<br>\$1,049 | (\$295)<br>(\$66)  |        | Salaries<br>Employee benefits  | \$42,534<br>\$10,436   | \$40,094<br>\$10,594 | (\$2,440)<br>\$158       | \$53,317<br>\$14,406  | \$38,029<br>\$9,911     | \$51,878<br>\$13,126     |
| \$1,115<br>\$105       | \$1,049<br>\$114   | (\$66)<br>\$9      | 8<br>Q | Medical staff remuneration   | \$10,436   | \$10,594<br>\$1,027  | \$158<br>\$67            | \$14,406              | \$9,911                 | \$13,126<br>\$1,257      |
| \$135                  | \$100              | (\$35)             |        |  | \$832  | \$900                | \$68                     | \$1,200               | \$832                   | \$1,295                  |
| \$169                  | \$182              | ( <del></del> \$13 |        | Drugs & medical gases  | \$1,648  | \$1,635              | (\$13)                   | \$2,181               | \$1,600                 | \$2,102                  |
| \$1,157                | \$1,391            | \$234              |        | Supplies & other expenses  | \$11,539   | \$12,298             | \$759                    | \$16,400              | \$11,544                | \$15,769                 |
| \$46                   | \$48               | \$2                |        | Equipment lease / rental   | \$449  | \$436                | (\$13)                   | \$582                 | \$473                   | \$622                    |
| \$167                  | \$167              | \$                 | 14     | Equipment amortization   | \$1,500  | \$1,500              | \$                       | \$2,000               | \$1,500                 | \$1,887                  |
| \$7,872                | \$7,734            | (\$138)            | 15     | Total Expense  | \$69,898   | \$68,484             | (\$1,414)                | \$91,455              | \$64,805                | \$87,936                 |
| (\$621)                | (\$492)            | (\$129)            | 16     | Surplus / (Deficit) From Hospital Operations                             | (\$4,744)  | (\$3,641)            | (\$1,103)                | (\$4,907)             | (\$1,257)               | (\$2,739)                |
| (\$621)                | (\$102)            | (\$120)            |        |  | (\$1,11)   | (\$6,611)            | (\$1,100)                | (\$ 1,001)            | (\$1,201)               | (\$2,100)                |
|                        |                    |                    | 17     | COVID Items  |  |                      |                          |                       |                         |                          |
| \$                     | \$                 | \$                 | 18     | COVID One time Revenue   | \$   | \$                   | \$                       | \$                    | \$399                   | \$2,479                  |
| \$                     | \$                 | \$                 | 19     | COVID One time Expenses  | \$   | \$                   | \$                       | \$                    | \$155                   | (\$1,914)                |
| \$                     | \$                 |                    | 20     | Total MOH Net Pandemic Funding   | \$   | \$                   | \$                       | \$                    | \$553                   | \$564                    |
|                        |                    |                    |        |  |  |                      |                          |                       |                         |                          |
| (\$19)                 | \$                 | (\$19)             | 21     | Safepoint (CTS)  | (\$139)  | (\$158)              | \$19                     | (\$158)               | \$                      | \$                       |
| (\$58)                 | \$                 | (\$58)             | 22     | ESCO Project Savings   | (\$273)  | \$                   | (\$273)                  | \$                    | (\$140)                 | \$                       |
| \$                     | \$                 | \$                 | 23     | Severance  | (\$186)  | \$                   | (\$186)                  | \$                    | (\$208)                 | (\$288)                  |
| \$                     | \$                 | \$                 |        | Bill 124 Impact (One time Costs Reopener)                                | (\$3,214)  | \$                   | (\$3,214)                | \$                    | \$                      | \$                       |
| \$                     | \$                 | \$                 |        | Bill 124 Impact (Revenue offset)   | \$793  | \$                   | \$793                    | \$                    | \$                      | \$                       |
| \$500                  | \$                 | \$500              |        | Cyber HIROC Recovery   | \$500  | \$                   | \$500                    | \$                    | \$                      | \$                       |
| (\$500)                | \$                 | (\$500)            |        | Cyber Expenses   | (\$500)  | \$                   | (\$500)                  | \$                    | \$                      | \$                       |
| \$                     | \$                 | \$                 | 28     | Other Items - (Briefing notes, EEP)                                      | (\$24)   | (\$625)              | \$602                    | (\$834)               | \$                      | \$                       |
| (\$77)                 | \$                 | (\$77)             | 29     | Other Items - One time Expenses  | (\$3,042)  | (\$783)              | (\$2,259)                | (\$991)               | (\$348)                 | (\$288)                  |
| (\$698)                | (\$492)            | (\$206)            | 30     | Surplus / (Deficit) FOR MINISTRY OF HEALTH PURPOSES                      | (\$7,786)  | (\$4,424)            | (\$3,362)                | (\$5,899)             | (\$1,051)               | (\$2,462)                |
|                        |                    |                    |        |  |  |                      |                          |                       |                         |                          |
| ( <del>*</del> · · ·=· | (* • • • • •       |                    |        | Other Revenue /( Expense)  | ( <b>A</b> · | ( <b>h</b> : - : : : |                          | ( <b>A</b> · <b>-</b> | ( <b>*</b> · · · ·      | (6.1                     |
| (\$149)                | (\$149)            | \$                 |        | Building Amortization (net)  | (\$1,341)  | (\$1,341)            | \$                       | (\$1,788)             | (\$1,479)               | (\$1,782)                |
| (\$14)                 | (\$14)             | \$                 |        | Interest on Long Term Liabilities  | (\$123)  | (\$123)              | \$                       | (\$164)               | (\$162)                 | (\$210)                  |
| (\$163)                | (\$163)            | \$                 |        | Net Other Revenue/(Expense)  | (\$1,464)  | (\$1,464)            | \$                       | (\$1,951)             | (\$1,641)               | (\$1,992)                |
| (\$861)                | (\$655)            | (\$206)            | 34     | Net Surplus (Deficit) - (000's)  | (\$9,250)  | (\$5,888)            | (\$3,362)                | (\$7,850)             | (\$2,692)               | (\$4,455)                |

#### Hôtel-Dieu Grace Healthcare - Regional Children's Centre (MCCSS) Draft Unaudited Operating Results for the 9 months ended Dec 2023

| C                   | urrent Mon          | ith                      | Description  | Yea                    | r To Date- 202         | 3/24                     | 2023/24                | 2022/23              | 2022/23          |
|---------------------|---------------------|--------------------------|--|------------------------|------------------------|--------------------------|------------------------|----------------------|------------------|
| Actual B            | Budget              | Fav/(Unfav) to<br>Budget |  | Actual                 | Budget                 | Fav/(Unfav) to<br>Budget | Annual<br>Budget       | YTD                  | Year End         |
|                     |                     |                          | Revenue (\$000's)  |                        |                        |                          |                        |                      |                  |
| \$<br>\$557         | \$<br>\$676         | \$<br>(\$119)            | 1 Ministry of Health Funding<br>2 Ministry of Children, Community and Social Services                              | \$<br>\$4,101          | \$6,127                | \$<br>(\$2,026)          | \$<br>\$7,995          | \$3,191              | \$<br>\$4,635    |
| \$<br>\$            | \$<br>\$            | \$<br>\$                 | 3 Patient Services<br>4 Other recoveries   | \$1<br>\$              | \$<br>\$               | \$1<br>\$                | \$<br>\$               | \$<br>\$4            | \$<br>\$6        |
| \$23<br>\$580       | <u>\$</u><br>\$676  | \$23<br>(96)             | 5 Grant Amortization<br>6 Total Revenue  | \$23<br>\$4,126        | <u>\$</u><br>\$6,127   | \$23<br>(\$2,001)        | \$<br>\$7,995          | \$<br>\$3,195        | \$23<br>\$4,664  |
| \$300               | ψ070                | (96)                     |  | ψ4,120                 | ψ0, 121                | (\$2,001)                | φ1,990                 | φ3,133               | ψ+,00+           |
| \$117<br>\$27<br>\$ | \$135<br>\$26<br>\$ | \$18<br>-\$1<br>\$       | Expense (\$000's) <ul> <li>Salaries</li> <li>Employee benefits</li> <li>Medical &amp; Surgical supplies</li> </ul> | \$1,035<br>\$251<br>\$ | \$1,195<br>\$291<br>\$ | \$160<br>\$40<br>\$      | \$1,458<br>\$361<br>\$ | \$971<br>\$241<br>\$ |                  |
| \$<br>\$410         | \$<br>\$515         | \$<br>\$105              | 10 Drugs<br>11 Supplies & other expenses<br>12 Equipment lease/rental  | \$<br>\$2,843          | \$<br>\$4,640          | \$<br>\$1,797            | \$<br>\$6,176          | پ<br>\$<br>\$1,982   | \$<br>\$3,027    |
| э<br>\$             | Դ<br>Տ              | ֆ<br>\$                  | 12 Equipment Amortization  | э<br>\$                | э<br>\$                | \$                       | ъ<br>\$                | ъ<br>\$              | э<br>\$          |
| \$554               | \$676               | \$122                    | 14 Total Expense   | \$4,129                | \$6,126                | \$1,997                  | \$7,995                | \$3,195              | \$4,664          |
| \$26                | \$                  | 26                       | 15 Surplus / (Deficit) From RCC  | (\$3)                  | \$1                    | (\$4)                    | \$                     | \$                   | \$               |
| \$<br>\$            | \$<br>\$            | \$<br>\$                 | <ul><li>16 Other Pay Funding</li><li>17 Other One Time Expenses</li></ul>  | \$<br>\$               | \$<br>\$               | \$<br>\$                 |                        | \$                   | \$130<br>(\$130) |
| \$<br>\$26          | \$<br>\$            | \$                       | 16 Unfunded Bill 124 Impact  | (\$40)                 | \$<br>\$1              | (\$40)                   | \$                     | \$                   | \$               |
| \$26                | \$                  | 26                       | Surplus / (Deficit) For Ministry of Health Purposes  | (\$43)                 | \$1                    | (\$44)                   | \$                     | \$                   | \$               |



#### Hôtel-Dieu Grace Healthcare - Regional Children's Centre (CYMH) Draft Unaudited Operating Results for the 9 months ended Dec 2023

| Cu  | rrent Mon   | th   | Description   | Yea  | r To Date- 202   | 3/24  | 2023/24   | 2022/23   | 2022/23   |
|---|---|--|---|--|--|---|---|---|---|
| Actual Bu   | ıdget   | Fav/(Unfav) to<br>Budget                                       | Bouggue (\$200/s)   | Actual   | Budget   | Fav/(Unfav) to<br>Budget  | Annual<br>Budget  | YTD   | Year End  |
| \$927<br>\$<br>\$<br>\$1                                    | \$899<br>\$<br>\$<br>\$                               | \$28<br>\$<br>\$<br>\$1  | Revenue (\$000's)           1         Ministry of Health Funding           3         Patient Services           4         Other recoveries           5         Grant Amortization   | \$8,209<br>\$7<br>\$<br>\$3  | \$8,278<br>\$<br>\$<br>\$  | (\$68)<br>\$7<br>\$<br>\$3  | \$10,989<br>\$<br>\$<br>\$  | \$7,720<br>\$<br>\$5<br>\$15  | \$<br>\$57                                      |
| \$929   | \$899   | 30   | 6 Total Revenue   | \$8,220  | \$8,278  | (\$58)  | \$10,989  | \$7,740   | \$10,585  |
| \$610<br>\$163<br>\$<br>\$106<br>\$1<br>\$<br>\$879<br>\$50 | \$680<br>\$149<br>\$<br>\$70<br>\$1<br>\$899<br>\$899 | \$69<br>(\$14)<br>\$<br>\$<br>(\$36)<br>\$<br>\$<br>\$20<br>50 | Expense (\$000's)       7     Salaries       8     Employee benefits       9     Medical & Surgical supplies       10     Drugs       11     Supplies & other expenses       12     Equipment lease/rental       13     Equipment Amortization       14     Total Expense       15     Surplus / (Deficit) From RCC | \$5,824<br>\$1,578<br>\$2<br>\$715<br>\$6<br>\$<br>\$8,126<br>\$94 | \$6,041<br>\$1,600<br>\$1<br>\$629<br>\$6<br>\$<br>\$8,278<br>\$ | \$217<br>\$22<br>(\$2)<br>\$<br>(\$86)<br>(\$86)<br>\$<br>\$<br>151<br>\$94 | \$7,984<br>\$2,157<br>\$1<br>\$839<br>\$8<br><u>\$8</u><br>\$10,989<br>\$10,989 | \$5,522<br>\$1,482<br>\$8<br>\$710<br>\$66<br>\$13<br>\$7,740<br>\$ | \$2,018<br>\$11<br>\$<br>\$1,101<br>\$8<br>\$17 |
| \$  | \$  | \$   | 16 Unfunded Bill 124 Impact   | (\$377)  | \$   | (\$377)   | \$  | \$  | (\$130)   |
| \$50  | \$  | 50   | Surplus / (Deficit) For Ministry of Health Purposes   | (\$283)  | \$   | (\$283)   | \$  | \$  | (\$239)   |

#### Hôtel-Dieu Grace Healthcare - Lead Agency Draft Unaudited Operating Results for the 9 months ended Dec 2023

| Cu                         | rrent Month                |                          | Description   | Year                           | To Date- 202                   | 3/24                               | 2023/24                        | 2022/23                        | 2022/23           |
|----------------------------|----------------------------|--------------------------|---|--------------------------------|--------------------------------|------------------------------------|--------------------------------|--------------------------------|-------------------|
| Actual Bu                  |                            | Unfav) to<br>udget       |   | Actual                         | Budget                         | Fav/(Unfav) to<br>Budget           | Annual<br>Budget               | YTD                            | Year End          |
|                            |                            |                          | Revenue (\$000's)   |                                |                                |                                    |                                |                                |                   |
| \$19<br>\$                 | \$32 \$<br>\$              | (13)<br>\$               | 1 Ministry of Health<br>2 Ministry of Children and Youth Funding                    | \$223<br>\$                    | \$294<br>\$                    | (\$71)<br>\$                       | \$391                          | \$216<br>\$<br>\$              | \$326<br>\$<br>\$ |
| \$19                       | \$32                       | ()                       | 4 Total Revenue   | \$223                          | \$294                          | (\$71)                             | \$391                          | φ<br>\$216                     | \$326             |
|                            |                            | v                        | Expense (\$000's)   |                                |                                |                                    |                                |                                |                   |
| \$16<br>\$2<br>\$1<br>\$19 | \$23<br>\$2<br>\$8<br>\$32 | \$7<br>\$<br>\$7<br>\$13 | 5 Salaries<br>6 Employee benefits<br>7 Supplies & other expenses<br>8 Total Expense | \$176<br>\$14<br>\$33<br>\$223 | \$203<br>\$21<br>\$70<br>\$294 | \$27<br>\$7<br><u>\$37</u><br>\$71 | \$309<br>\$34<br>\$49<br>\$391 | \$176<br>\$25<br>\$14<br>\$216 | \$32<br>\$65      |
| \$                         | (\$)                       |                          | 9 Surplus / (Deficit) From Lead Agency  | \$                             | \$                             | \$                                 | \$                             | \$                             | \$                |

#### Hôtel-Dieu Grace Healthcare- Other Votes Draft Unaudited Operating Results for the 9 months ended Dec 2023

| Curre   | nt Month   |  | Description  | Year  | To Date- 2023   | /24  | 2023/24   | 2022/23   | 2022/23  |
|---|--|--|--|---|---|--|---|---|--|
| Actual B  |  | av/(Unfav)<br>to Budget                                      |  | Actual  | Budget  | Fav/(Unfav) to<br>Budget   | Annual Budget   | YTD   | Year End   |
| \$1,546<br>\$5<br>\$  | \$1,596<br>\$<br>\$                                    | (\$50)<br>\$5<br>\$  | Revenue (\$000's)         1       Ministry of Health Other Vote Funding         2       Other Ministry Revenue         3       Patient Services         4       Other Descussion   | \$14,485<br>\$9<br>\$42   | \$14,548<br>\$<br>\$  | (\$63)<br>\$9<br>\$42  | \$19,142<br>\$<br>\$<br>\$70  | \$12,876<br>\$65<br>\$28  | \$83<br>\$33   |
| \$9<br>\$4<br>\$1,564                                       | \$6<br>\$<br>\$1,602                                   | \$3<br>\$4<br>(38)   | 4 Other Recoveries     5 Grant Amortization     6 Total Revenue  | \$63<br>\$8<br>\$14,607   | \$52<br>\$<br>\$14,600  | \$11<br><u>\$8</u><br>\$7  | \$70<br>\$<br>\$19,212  | \$70<br>\$19<br>\$13,058  | \$89<br><u>\$23</u><br>\$18,438                            |
| \$1,058<br>\$240<br>\$111<br>\$<br>\$<br>\$151<br>\$4<br>\$ | \$1,108<br>\$236<br>\$134<br>\$1<br>\$120<br>\$4<br>\$ | \$51<br>(\$4)<br>\$23<br>\$1<br>(\$)<br>(\$33)<br>(\$)<br>\$ | Expense (\$000's)       7     Salaries       8     Employee benefits       9     Medical staff remuneration       10     Medical & Surgical supplies       11     Drugs & medical gases       12     Supplies & other expenses       13     Equipment lease / rental       14     Equipment amortization | \$9,385<br>\$2,264<br>\$1,053<br>\$5<br>\$11<br>\$1,345<br>\$33<br>\$33<br>\$ | \$9,811<br>\$2,444<br>\$1,204<br>\$8<br>\$<br>\$1,101<br>\$32<br>\$ | \$426<br>\$180<br>\$151<br>\$3<br>(\$11)<br>(\$244)<br>(\$1)<br>\$<br>\$ | \$12,232<br>\$3,284<br>\$1,605<br>\$10<br>\$<br>\$2,038<br>\$43<br>\$43 | \$8,478<br>\$2,141<br>\$1,076<br>\$13<br>\$5<br>\$1,315<br>\$29<br>\$ | \$2,937<br>\$1,754<br>\$20<br>\$8<br>\$1,963<br>\$40<br>\$ |
| \$1,564<br>\$   | \$1,602<br>(\$)  | \$36<br>(\$2)  | 15         Total Expense           16         Surplus / (Deficit) From Other Votes Operations  | \$14,096<br>\$511   | \$14,600<br>\$  | \$504<br>\$511   | \$19,212<br>\$  | \$13,058<br>\$  | \$18,438<br>\$   |
| \$<br>\$<br>\$  | \$<br>\$<br>(\$)                                       | \$<br>\$<br>(2)  | 17       Nursing Incentive Pay Revenue         18       Unfunded Bill 124 Impact         19       Surplus / (Deficit) For Ministry of Health Purposes  | \$<br>(\$511)<br>(\$)   | \$<br>\$<br>\$  | \$<br>(\$511)<br>(\$)  | \$  | \$<br>\$<br>\$  | \$<br>\$   |



#### Hôtel-Dieu Grace Healthcare Indicator Reporting December 2023 \*\*\*\* REPORT PRODUCED DURING CODE GREY. RESULTS ARE SUBJECT TO CHANGE\*\*\*\*

| Current Month Sept 2023<br>Actual Budget Fav/(Unfav) to<br>Budget |         | Fav/(Unfav) to | Year To Date 2023/  | 24<br>Actual | Budget    | Fav/(Unfav) to<br>Budget | 2023/24<br>Budget | Prior Year Ac<br>YTD | tual 2022/23<br>Year End |
|---|---------|----------------|---|--------------|-----------|--------------------------|-------------------|----------------------|--------------------------|
|   |         |                |   |              |           |                          |                   |                      |                          |
| (\$622)   | (\$492) | (\$130)        | MOHLTC Total Margin including and one time items- \$000's | (\$8,112)    | (\$4,424) | (\$3,688)                | (\$5,899)         | (\$1,051)            | (\$2,461)                |
| 0.46  | 1.00    | (0.54)         | Current ratio (does not include restricted investments)   | 0.46         | 1.00      | (0.54)                   | 1.00              | 0.68                 | 0.70                     |
| 1.24  | \$ 1.80 | (0.56)         | Current ratio (does include restricted investments)       | 1.24         | 1.80      | (0.56)                   | 1.80              | 1.54                 | 1.48                     |

| Current Month Sept 2023 |        |                          | Year To Date 2023/2 | 24     |        |                          | 2023/24 | Prior Year / | Actual 2022/23 |
|-------------------------|--------|--------------------------|---------------------|--------|--------|--------------------------|---------|--------------|----------------|
| Actual                  | Budget | Fav/(Unfav) to<br>Budget |                     | Actual | Budget | Fav/(Unfav) to<br>Budget | Budget  | YTD          | Year End       |

| 3,258                   | 3,162  | 96                       |  |  |  |
|-------------------------|--------|--------------------------|--|--|--|
| 120                     | 120    | -                        |  |  |  |
| 88%                     | 85%    | 3%                       |  |  |  |
| -                       | -      | -                        |  |  |  |
| -                       | -      | -                        |  |  |  |
| 0%                      | 0%     | 0%                       |  |  |  |
| 181                     | 167    | 14                       |  |  |  |
| 6                       | 6      | -                        |  |  |  |
| 97%                     | 90%    | 7%                       |  |  |  |
| 1,459                   | 1,489  | (30)                     |  |  |  |
| 49                      | 49     | -                        |  |  |  |
| 96%                     | 98%    | -2%                      |  |  |  |
| 2,606                   | 2,651  | (45)                     |  |  |  |
| 90                      | 90     | -                        |  |  |  |
| 93%                     | 96%    | -3%                      |  |  |  |
| 17                      | 18     | (1)                      |  |  |  |
| Current Month Sept 2023 |        |                          |  |  |  |
| Actual                  | Budget | Fav/(Unfav) to<br>Budget |  |  |  |

2.9%

1.0%

3.8% 190

257

968

\$

\$

190 \$ 67 \$

\$

| Patient Vol                    | umes    |               |                          |        |        |          |
|--------------------------------|---------|---------------|--------------------------|--------|--------|----------|
| CMC Patient Days (Inc. Vents)  | 29,914  | 28,050        | 1,864                    | 37,230 | 30,510 | 40,973   |
| CMC Beds In Operation          | 120     | 120           | -                        | 120    | 120    | 120      |
| CMC Occupancy                  | 91%     | 85%           | 6%                       | 85%    | 92%    | 94%      |
| CMC Supplementary Patient Days | -       | -             | -                        |        | -      | 499      |
| CMC Supplementary Beds         | -       | -             | -                        |        | -      | 30       |
| CMC Supplementary Occupancy    | 0%      | 0%            | 0%                       |        | 0%     | 83%      |
| Vent Beds Patient Days         | 1,650   | 1,485         | 165                      | 1,971  | 1,656  | 2,196    |
| Vent Beds In Operation         | 6       | 6             | -                        | 6      | 6      | 6        |
| Vent Occupancy                 | 100%    | 90%           | 10%                      | 90%    | 100%   | 100%     |
| MH Patient Days                | 13,139  | 13,205        | (66)                     | 17,527 | 13,014 | 17,275   |
| MH Beds In Operation           | 49      | 49            | -                        | 49     | 49     | 49       |
| MH Occupancy                   | 98%     | 98%           | 0%                       | 98%    | 97%    | 97%      |
| Rehab Patient Days             | 22,795  | 23,513        | (718)                    | 31,208 | 22,207 | 29,669   |
| Rehab Beds in Operation        | 90      | 90            | -                        | 90     | 90     | 90       |
| Rehab Occupancy                | 92%     | 96%           | -4%                      | 95%    | 90%    | 90%      |
| Bariatric Cases                | 117     | 158           | (41)                     | 210    | 131    | 180      |
| Year To Date                   | 2023/24 | Prior Year Ac | tual 2022/23             |        |        |          |
|                                | Actual  | Budget        | Fav/(Unfav) to<br>Budget | Budget | YTD    | Year End |

|      |         | Organizational Hea                                     | alth     |    |      |            |             |             |    |
|------|---------|--|----------|----|------|------------|-------------|-------------|----|
| 1.8% | -1.1%   | Sick Time as % of Compensation - Incidental only       | 2.6%     | 0  | 1.9% | -0.7%      | 1.9%        | 3.5%        |    |
| 0.7% | -0.3%   | Sick Time as % of Compensation - Special Consideration | 1.1%     |    | 0.7% | -0.4%      | 0.7%        | 1.2%        |    |
| 1.7% | -2.1%   | OT as % of Compensation                                | 3.5%     | 5  | 1.1% | -2.5%      | 1.4%        | 4.2%        |    |
| 120  | \$ (70) | Sick Dollars incidental- \$000's                       | \$ 1,485 | \$ | 722  | \$ (763)   | \$<br>1,350 | \$<br>1,869 | \$ |
| 45   | \$ (22) | Sick Dollars SC- \$000's                               | \$ 626   | \$ | 267  | \$ (359)   | \$<br>515   | \$<br>663   | \$ |
| 165  | \$ (92) | Overtime Dollars- \$000's                              | \$ 2,019 | \$ | 433  | \$ (1,586) | \$<br>976   | \$<br>2,235 | \$ |
| 947  | (21)    | FTE  | 944      | l  | 947  | 3          | 941         | 933         |    |



3.5%

1.3%

4.0%

2,536

957

293

936

#### Hôtel-Dieu Grace Healthcare

#### Summary of Investments

#### As at December 31, 2023

| 1. | Cash                  | Yield   |         |                               |       |                                     |        |                                 | Av   | erage Balance          |    |                             | %    | of Portfolio  |                |
|----|-----------------------|---|---------|-------------------------------|-------|-------------------------------------|--------|---------------------------------|------|------------------------|----|-----------------------------|------|---------------|----------------|
|    | Current Account (RBC) | RBC Prime less 1.75%                                |         |                               |       |                                     |        |                                 | \$   | 6,480,427              |    |                             |      | 100%          |                |
|    | Total Cash            |   |         |                               |       |                                     |        |                                 | \$   | 6,480,427              |    |                             |      | 100%          |                |
| 2. | Investments           |   |         |                               | _     |                                     |        |                                 |      |                        |    |                             |      |               |                |
|    | Issuer                |   |         | et Rate as per<br>L Statement | Inter | rued Bond<br>est on JFL<br>tatement |        | rrent Value Per<br>FL Statement | Cost | /Book Value Per<br>RBC | Ac | ccrued Interest<br>Recorded | Tota | al Book Value | % of Portfolio |
|    | Long Term             |   |         |                               |       |                                     |        |                                 |      |                        |    |                             |      |               |                |
|    | RBC Investor Services | CDN (Common Stocks & Equivalents)                   | \$      | 22,525,299                    | \$    | -                                   |        | 22,525,299                      |      | 20,828,303             |    |                             |      | 20,828,303    | 51.8%          |
|    | RBC Investor Services | CDN (Long Term Fixed Income Securities)             | \$      | 12,065,071                    | \$    | 173,212                             |        | 12,238,283                      |      | 12,437,817             |    | 200,615                     |      | 12,638,432    | 30.9%          |
|    | Total Long-term Inves | stments   | \$      | 34,590,370                    | \$    | 173,212                             | \$     | 34,763,582                      | \$   | 33,266,120             | \$ | 200,615                     | \$   | 33,466,735    | 82.7%          |
|    | Short Term            |   |         |                               |       |                                     |        |                                 |      |                        |    |                             |      |               |                |
|    | RBC Investment - Cash | h Balance and Short term investments                | \$      | 4,657,192                     | \$    | 27,403                              | \$     | 4,684,595                       | \$   | 4,571,680              |    |                             | \$   | 4,571,680     |                |
|    | Total JFL portfolio   |   | \$      | 39,247,562                    | \$    | 200,615                             | \$     | 39,448,177                      | \$   | 37,837,800             | \$ | 200,615                     | \$   | 38,038,415    |                |
|    | RBC Investment - Cash | h balance   | \$      | 2,389,091                     | \$    | -                                   | \$     | 2,389,091                       | \$   | 2,389,091              | \$ | -                           | \$   | 2,389,091     |                |
|    | Total RBC portfolio   |   | \$      | 2,389,091                     | \$    | -                                   | \$     | 2,389,091                       | \$   | 2,389,091              | \$ | -                           | \$   | 2,389,091     |                |
|    | Total Short Term Inve | stments   | \$      | 7,046,283                     | \$    | 27,403                              | \$     | 7,073,686                       | \$   | 6,960,771              | \$ | -                           | \$   | 6,960,771     | 17.3%          |
|    | Total Investments     |   | \$      | 41,636,653                    | \$    | 200,615                             | \$     | 41,837,268                      | \$   | 40,226,891             | \$ | 200,615                     | \$   | 40,427,506    | 100.0%         |
|    | * Note JFL and RBC us | se a slightly different US exchange rate on their s | tatemen | ts. There will be             | a sma | II discrepancy                      | / betv | veen both reports.              |      |                        |    |                             |      |               |                |
| 3. | Investment Income     | Current Month                                       |         |                               |       |                                     |        |                                 | \$   | 70,424.47              |    |                             |      |               |                |
|    |                       | Year to Date  |         |                               |       |                                     |        |                                 | \$   | 1,261,096.42           |    |                             |      |               |                |
| 4. | Investment Fees       | Current Month                                       |         |                               |       |                                     |        |                                 | \$   | 11,500.00              |    |                             |      |               |                |
|    |                       | Year to Date  |         |                               |       |                                     |        |                                 | \$   | 108,715.75             |    |                             |      |               |                |



#### FOR APPROVAL FOR DISCUSSION

Date:January 2, 2024Author:C. Kondratowicz for B. MarraSubject:Ethical Decision Making FrameworkBy-law/Policy Reference:By-laws, policies and Accreditation StandardsPrevious Board/Committee Consideration:Annually

#### ISSUES

Historically the Ethical Decision Making Framework has not been reviewed or approved annually by the Board for use across the hospital.

#### BACKGROUND

Accreditation Standard 1.3 states:

The governing body approves, adopts, and follows the ethics framework used by the organization.

In 2022 the review and approval of this framework was included on the Governance Committee Workplan. This will continue annually moving forward.

#### CONSIDERATIONS

The Accreditation Canada Guidelines states:

An ethics framework provides a standardized approach to working through ethical issues, addressing conflicts of interest, and making decision. The framework can include codes of conduct, guidelines, processes, and values to help guide decision-making. The organizations leaders develop the ethics framework for the organization, but may receive input from the governing body. The governing body's minutes reflect that the ethics framework is used as part of its regular activities.

#### CONCLUSION

Governance Committee review and discuss the YODA Framework established in 2015, and recommend its continued use at HDGH.

#### RECOMMENDATION(S)

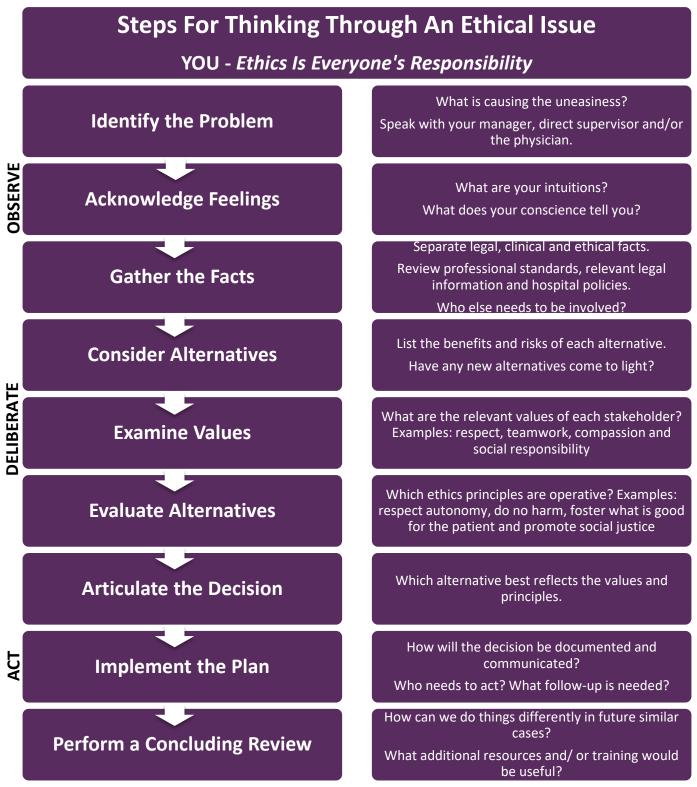
THAT the Governance Committee recommend to the Board of Directors the continued use of the YODA Ethical Framework by Hôtel-Dieu Grace Healthcare.

#### **RISK ANALYSIS**

Decisions could be made without utilizing the organizational approved framework impacting patient care, business interruption, reputation and long term issues.

## YODA: A Principle Based Framework for Ethical Decision Making





Refer to your unit/ area **Ethics Resource Binder** for more guiding questions, a copy of the **Health Ethics Guide** and other resources. Please also check the intranet for more resources.

For Ethical concerns and/or dilemmas please contact: Elizabeth Matte at <u>Elizabeth.matte@hdgh.org</u> or at x74404



# A Principle Based Framework for Ethical Decision Making (Y-O-D-A) Worksheet

You are a moral agent, and ethical reflection is your responsibility

**O**bserve

Deliberate

**A**ct

# **OBSERVE** What is causing the uneasiness, discomfort and moral concern? How much time do we have to make a decision? Are there any costs or expenses to consider when making this decision? **STEP ONE: IDENTIFY** THE PROBLEM Who are the right people to be involved in the conversation? Who has information and/or should be involved in the decision? How important is this for them? Collect comprehensive data regarding the issue from many sources including the following: Identify the risk and safety issues - whom, nature, degree, urgency Relevant laws, policies or guidelines Other?



| <b>STEP TWO:</b><br>ACKNOWLEDGE<br>FEELINGS  | What are the intuitions about the issue? What are the "gut" reaction, biases and/or loyalties?   |
|--|--|
| <b>STEP THREE:</b><br>GATHER THE<br>FACTS  | What are the ethically relevant facts?<br>Have all the relevant perspectives been obtained? Who else do we need<br>involved in this decision-making process? |
| *Clinical<br>Indications<br>- Does the patient/<br>client have<br>capacity?<br>-Who is the<br>appropriate<br>decision-maker(s)?<br>- What are the goals<br>of treatment? | How do the institution's policies, mission and core values inform this process?  |
| - What are the<br>likelihoods of<br>benefits and harms<br>associated with<br>various treatment<br>options?   | What does the patient consider to be a good quality of life or an undesirable quality of life? What can health care providers do to enhance quality of life? |
| *Contextual<br>Features<br>e.g. Religion, Culture,<br>Pyscho-social issues,<br>Relationships   | What do the relevant college/regulations standards of practice and codes of ethics say?  |
|  | Is there legislation that is applicable to this situation?   |



|  | DELIBERATE  |
|--|---|
|  | What are possible alternatives? What are the benefits / risks of each, short and long-term? |
|  | Option 1  |
|  |   |
|  |   |
| <b>STEP FOUR:</b><br>CONSIDER<br>ALTERNATIVES  | Option 2  |
| Explore the<br>potential<br>alternatives   |   |
| Consider short and<br>long term<br>consequences, and<br>the benefit / harm /<br>risk associated with<br>each | Option 3  |
|  | Option 4  |
|  |   |



| <b>STEP FIVE:</b><br>EXAMINE<br>VALUES  | Values:  | Details (if necessary)   |
|---|--|--|
| What are the<br>preferences of the<br>person (or the<br>people) receiving<br>care? Are other<br>values relevant?<br>Which of the<br>values conflict?<br>How do the<br>values of the<br>organization<br>inform the ethical<br>issue?   |  |  |
| STEP SIX:<br>EXAMINE<br>ALTERNATIVES<br>Which principles<br>are operative in this<br>case? Refer to the<br>Health Ethics Guide<br>for detailed<br>explanations of<br>each principle.<br>Evaluate the<br>alternatives in<br>terms of values,<br>principles and<br>probing questions.<br>What alternatives<br>are excluded? | Principle of Doubl<br>harmful results<br>Principle of Propo<br>achieved and the<br>Principle of Legitir<br>involve cooperatio<br>actions.<br>Principle of Subsid<br>with a free and co<br>be included for a of<br>Principle of Inform<br>information neces | y: A part of the body may be sacrificed to save the whole<br>le Effect: Some actions may have both beneficial and<br>rtionality: Strive to balance the good that can be<br>harm that may be caused<br>mate Cooperation: Achieving certain good results may<br>on with others who are performing morally wrong<br>diarity: The first responsibility for decision-making resides<br>impetent individual, however family and caregivers could<br>comprehensive plan<br>hed Choice: The person is provided with all of the<br>sary for making a sound decision<br>dentiality: Protecting a person's right to privacy |



| What choice is most justifiable by appealing to universal values and ethical principles, rather than personal preferences? |
|--|
|  |

|  |   | A   | СТ                           |                 |  |  |  |  |  |
|--|---|---|------------------------------|-----------------|--|--|--|--|--|
|  |   | Who is most appropriate to implement the choices arrived at?                |                              |                 |  |  |  |  |  |
|  |   | When is the best time to implement the decision (consider risk and safety)? |                              |                 |  |  |  |  |  |
|  | <b>STEP SEVEN:</b><br>ARTICULATE            | When do you expect to see   | results?                     |                 |  |  |  |  |  |
|  | THE DECISION                                | Document the Action Steps   | /Plan:                       |                 |  |  |  |  |  |
|  |   | What?   | When?                        | Who?            |  |  |  |  |  |
|  |   | 1   |                              |                 |  |  |  |  |  |
|  |   | 2   |                              |                 |  |  |  |  |  |
|  |   | 3   |                              |                 |  |  |  |  |  |
|  |   | 4   |                              |                 |  |  |  |  |  |
|  |   | +<br>   |                              |                 |  |  |  |  |  |
|  |   |   |                              |                 |  |  |  |  |  |
|  |   | How should the decision be  | communicated? Who ne         | eds to know it? |  |  |  |  |  |
|  |   |   |                              |                 |  |  |  |  |  |
|  | <b>STEP EIGHT:</b><br>IMPLEMENT<br>THE PLAN | How best should we document the process?                                    |                              |                 |  |  |  |  |  |
|  |   | What follow-up is necessary   | What follow-up is necessary? |                 |  |  |  |  |  |
|  |   |   |                              |                 |  |  |  |  |  |

|                                    | Are there other consequences that were unforeseen, and were new difficulties created?                                     |
|------------------------------------|---|
|                                    | Were the effects those that were expected and, specifically did the decision resolve the dilemma that one was faced with? |
| STEP NINE:<br>CONCLUDING<br>REVIEW | Is there a need to modify current policies/procedures/guidelines in order to prevent a recurrence in future?              |
|                                    | Would it be desirable and prudent to conduct either an Operational<br>Debrief and/or an Emotional Debrief Session?        |
|                                    |   |

For further assistance with analyzing and effectively addressing any ethical dilemma,

please don't hesitate to contact:

519-257-5111 ext. 74159





## APPENDIX A: PROCEDURAL VALUES AND CONNECTED QUESTIONS

### Legitimacy

- Who are the right people to involve in the conversation?
- How will the patient and family/staff be involved?
- Who will make the decision to include or exclude participants?
- What criteria will be used to involve them? Who sets the criteria and are they clear to all relevant parties?
- Should there be conversation with the ethicist, CEO, Sponsor or Bishop? If not, why not?
- Is there anyone else who may be affected?
- For those not included in the conversation, at what point might they need to be included? Who will make that decision?
- Who will have these conversations?
- Should there be a meeting that includes all of them together?
- If this is an issue that involves "cooperation" and/or "scandal" and/or reputation risk, has there been an analysis using the CHAC guideline? If not, why not?
- Has the local Bishop been involved in the analysis and when was he involved: before the analysis, during and participant in the analysis, or after the analysis?

### Fairness

- Do we have sufficient reason to accept the decision as being fair?
- · Have we missed anything or anyone?
- Who should make the ultimate decision and do we have sufficient reasons to say that the decision is fair?

### **Appeal Process**

- Is there any new information that has come to light that may impact the decision and therefore trigger an appeal?
- What is the mechanism for revisiting/appealing the decision?

#### Report of the President of the Professional staff to HDGH Board of Directors

By Dr Ramona Sommerdyk Dated Jan 17, 2024

This past year, we saw continued efforts to regroup and recover from the lasting effects of the global pandemic. Our healthcare system continues to face considerable pressures, and we continue to find innovative ways to make best use of both our limited physical and human resources. Despite this, I am happy to report that our organization continues to be a sought after place to work; we have recruited and on-boarded 6 new physicians, and a new physician assistant in the past year.

To add to our overburdened system, in 2023 we also experienced our first extensive Code Grey. After almost 3 years of operating on Cerner, we were very suddenly thrust back into paper charting. This was a significant undertaking, not only in ensuring we all remembered/were trained in how to properly document, but most importantly in ensuring that patient care was as minimally affected by our lack of access to previous charting, records, labs and DI results. It was a very stressful time for all, involving long hours and incredible patience. Processes were changed daily, if not hourly. But throughout all this, staff, including those whose roles suddenly pivoted to being back on the floors, maintained professionalism and got things done. In the midst of boundless paper and in the absence of screens, we quickly saw communication, team-work and team based problem-solving flourish and thrive. While this event was a net negative on the system, it did provide us with lots of opportunity for reflection and action steps in ensuring that our transition back to computer-based work does not lose the human connection we experienced while in Code Grey.

I would like to thank all the staff and employees of this dynamic organization for their perseverance and compassion, for showing up each day and living our joint mission statement of providing physical, emotional, social and spiritual care. It has been an honour to be in the role of president this past year; thank you.